

COSTA HERMOSA

Be a Good Neighbour

Living in a community has its benefits and its challenges. We must always appreciate that we have neighbours all around us and in close proximity. Please be aware and respectful of quiet hours.

Also, it should be noted that any use of illegal drugs, including cannabis, will not be tolerated at Costa Hermosa. Please make this expectation clear to any renters that you may have.

Pool Update

An inspection was completed on our pool following the tile peeling issue that occurred last month. There has been no evidence of additional structural tile issues so it has been decided not to incur the expense and inconvenience of draining the pool this summer. Good news for summer visitors



HOA Update

Good news! As of May 1st there will be some changes to what is included in your HOA fees. Wifi access will now be available in the common areas so all owners and renters will be able to access wifi around the pool. This also includes the lobby, gym & BBQ area. The username is: COSTA HERMOSA AP and the password is: BTP5682XA. Please remember though that music should only be listened to through personal headphones and must not be audible to other pool users.

Gas usage is now also included in your HOA fees (rather than reading meters).

We know that some owners would like to pay their HOA fees via credit card and options are being pursued. However, there will be a 2.5% service charge added if this payment option is selected. This is required to ensure that Costa Hermosa receives the full HOA fee amount as the credit card companies deduct their fees and our account would be short funds.



Contact Info

THE BOARD

Can be reached via email at
board.costahermosa@gmail.com

5 STAR SOLUTION

For maintenance and safety
 issues (Owners only) email
costahermosa.5star@gmail.com
 or call Luis J Sanchez
 829-717-1470

SECURITY

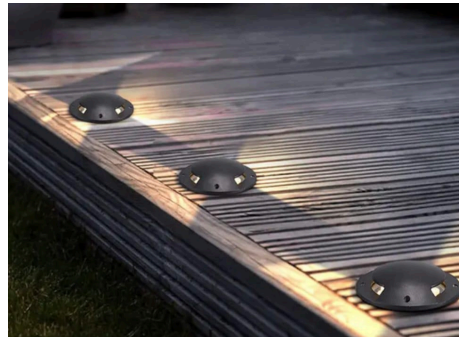
There is a new Security company
 as of March 1, 2025. They can be
 reached directly via WhatsApp at
 829-341-3320

WHATSAPP GROUP

There is a WhatsApp group for
 the community called Costa
 Hermosa Communication.
 Contact Administrators Sebastian
 Lamoureux 1 (514) 213-1212 or
 Paul Flewwelling 1 (647)
 821-4776 to join the
 conversation.

Lighting

There has been much discussion about the lighting of the walkways surrounding the pool. The Board is very pleased to share that a solution is on its way! The new lights have been ordered and will be installed in the coming weeks. The lights will cast a sideways light to illuminate the path safely and without disturbing the night sky.



New Signage

A Rules and Regulations summary has been laminated and posted by the elevators in each building for easy reference.

A Jacuzzi sign now indicates the location of the control switch. Please note that the timer has been set to 15 minutes to reduce electricity wastage (previously set to 60 minutes).

Signage indicating parking rules and fines has been placed in garage area.

Management Transition

The handover between PMS and 5 Star Solution is complete. Luis, our property manager, has at last gained the required access to our banking accounts. He is working with our treasurer Lucie in ensuring that our current bills are being paid appropriately.

Speaking of our treasurer, we are so incredibly happy to welcome Lucie Charbonneau to the position of treasurer. She has been working tirelessly to reconcile the accounts from PMS to 5Star. Lucie brings an extensive accounting background and 25+years of experience to the role.